exabytes

Exabytes Group
Company Profile

GROW Digital

About Exabytes

Exabytes empowers businesses to embrace AI and accelerate digital growth by providing **R**eliable, **A**ccessible, **S**calable, and **AI**-driven (RASA) cloud solutions. With end-to-end digital transformation support —from **AI** Hosting, **B**usiness App, **C**ommerce, **D**igital to **E**nterprise Solutions (ABCDE) —Exabytes aims to transform one million businesses to GROW Digital by 2030 through trusted expertise and world-class solutions.

Mission

GROW Digital

Vision

- A Company that will GROW at least 108 Years.

- An Ecosystem for Businesses to GROW Easily.

- A Platform for People to Learn, Work, GROW & Play.

A I Hosting
B usiness App
C ommerce
D igital
E nterprise

Solutions

e **exabytes** | **GROW Digital**

GROW Digital
数智增长

Mission Statement

With **R**eliable, **A**ccessible, **S**calable and **AI**-driven (RASA) digital solutions, Exabytes accelerates business growth in the digital economy. Our goal is to empower one million businesses to GROW Digital through a trusted digital expert, delivering world-class excellence.

凭借可靠、可及、可扩展及人工智能驱动（RASA）的数字解决方案，Exabytes 加速企业在数字经济中的增长。
我们的目标是通过值得信赖的数智专家，赋能一百万家企业实现数码化成长，持续提供世界一流的卓越服务。

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AI Hosting, Business App, Commerce, Digital & Enterprise Solutions

3D

Digitisation

D1

Transfer from analog to digital

Digitalisation

D2

To improve business process or operations via digital

Digital Transformation

D3

New business model, business system based on digital

Solutions

AI Domain Name
AI Web Hosting
Email Hosting
VPS, Server, Colo
Ecommerce Design
Instant Website

Microsoft 365
Google Workspace
Lark
Digital Marketing
(Google, FB, SEO,etc)
Bulk SMS
Email Marketing

FreshDesk (Helpdesk)
FreshChat (Chatbot)
FreshSales (CRM)
FreshService (ITSM)
SEO tool
HeyLink
Website Builder

VMware
AWS
Veeam
Exabytes New Retail Solution
Managed Ecommerce

eCloud
eSecure
eBackup & DRaaS
eCloudApp

CyberSecurity

Acronis CyberProtect | SSL Certificate | Email Spam Filtering | Sucuri Website Security | Cloudflare

Managed Services

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Business Entities

From startups to enterprises, Exabytes is dedicated to empowering your digital transformation with tailored solutions every step of the way.

AI Hosting

Host your website on secure, high-performance servers with AI-enhanced tools such as AI Website Builder, AI Writing Assistant, and AI Image Generator, helping you launch your online presence quickly and efficiently.

Business App

Increase business efficiency and collaboration using integrated applications such as email hosting, CRM, helpdesk, chat tools, and productivity suites that simplify workflows and support business growth.

Commerce

Build and grow your online store with intuitive e-commerce platforms and support tools, designed to connect offline and online experiences and drive retail sales growth with centralised data and engagement.

Digital

Your one-stop solution for SEO, digital advertising, AI SEO, content strategy, analytics and campaign optimisation that helps brands reach and engage their audiences effectively online.

Enterprise

Comprehensive enterprise-grade services including cloud infrastructure, cybersecurity, managed services, and digital transformation support tailored for large organisations and complex business needs.

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exabytes NewRetail

exabytes Digital

exabytes Enterprise

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A Trusted Brand For Every Business

Founded in 2001, Exabytes empowers businesses to embrace AI and accelerate digital growth by providing Reliable, Accessible, Scalable, and AI-driven (RASA) cloud solutions. Through integrated AI tools, data analytics, and automation services, Exabytes enables over 160,000 businesses worldwide to enhance customer experience, streamline operations, and make smarter business decisions. With end-to-end digital transformation support — from AI Hosting, Business App, Commerce, Digital to Enterprise solutions (ABCDE) — Exabytes drives business success across Southeast Asia, aiming to transform one million businesses to GROW Digital by 2030 through trusted expertise and world-class solutions.

160,000 + SME, Enterprise Clients

Profitable, Sustainable Business Since 2001.

410,000 + Domains, More Than 3000 Servers

#1 Market Share in Malaysia, Singapore, Indonesia.

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Host your Server in our Advance Data Centre

Our data centres are constantly under 24/7/365 monitoring by our highly experienced technical team.

Malaysia & USA | Data Centres Zone

Central Zone A	Central Zone B	Northern Zone	Denver, USA
DC Name: AIMS Menara AIMS, Changkat Raja Chulan, 50200 KL	DC Name: CJ1 Jalan Cyber Point 4, Cyber 8, 63000 Cyberjaya	DC Name: PGIX Suntech Tower, 11950 Bayan Baru, Penang	DC Name: Denver Tech Centre Greenwood Village, CO, USA

Singapore & Indonesia | Data Centres Zone

Singapore	Indonesia 1	Indonesia 2
RACKS CENTRAL 1 23 Tai Seng Dr, Singapore 535224	Biznet Technovillage Jl. Riverside Golf Club No.1, Bojong Nangka, Kec. Gn. Putri, Kabupaten Bogor, Jawa Barat 16965, Indonesia	NEX @ Cyber2 Cyber 2 Tower 2nd Floor, JL .HR Rasuna Said X5 No.13, South Jakarta City, Jakarta 12950, Indonesia

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Awards
and
Achievements

We are ISO/IEC 27001:2022 Certified

Sirim QAS International certifies the implementation of an Information Security Management Systems complying with:

ISO/IEC 27001:2022
Information security, cybersecurity and privacy protection – Information security management system – Requirements

Scope of Certification
Information Security Management System (ISMS) for provisioning, managing and maintenance of Security Operation Centre (SOC)

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We are
ISO27001 : 2022 Certified

- Information Security
- Security Techniques
- Information Security Management System

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We are PCI-DSS Certified

The PCI Data Security Standard is used by all major card brands as the common security standard for their compliance programs. Brands and programs include,

- VISA USA - (CISP - Cardholder Information Security Program)
- VISA International - (AIS - Account Information Security)
- MasterCard Worldwide - (SDP- Site Data Protection)
- American Express - (DSOP -Data Security Operating Policy)
- Discover Network - (DISC - Discover Information Security and Compliance)
- JCB - Fully supports the PCI DSS mandate

We are IQNET Certified

SIRIM QAS International certified EXABYTES NETWORK SDN. BHD. with an IQNET recognition. We have implemented and maintained an Information Security Management Systems for the following scope: Information Security Management System (ISMS) for provisioning, managing and maintenance of Security Operation Centre (SOC).

IQNET

We are VMware Cloud *VERIFIED*
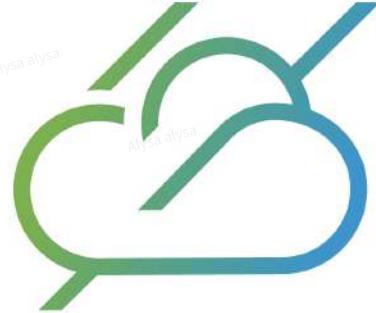
VMware Cloud Provider Partners are delivering VMware Cloud Infrastructure in services worldwide with the VMware Cloud Verified designation. Using Cloud Verified services, you get the most out of your cloud investment.

Our cloud services are powered by VMware Cloud Infrastructure technologies including VMware vSphere, vSAN, and NSX.

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We are
AWS Certified

SysOps Administrator
Solutions Architect

AWS Certified SysOps Administrator Associate have demonstrated the ability to migrate on-premises workloads to AWS and monitor, scale, and secure systems on the AWS platform. By engaging an AWS certified provider, be rest-assured that you'll be guided through on implementing best practices for cloud operations.

And, AWS Certified Solutions Architect Associate have demonstrated the ability to build secure and robust solutions using architectural design principles based on customer requirements. AWS Certified Solutions Architect Associate can strategically design well-architected distributed systems that are scalable, resilient, efficient, and fault-tolerant.

We are Veeam Cloud & Service Provider

Veeam's Accredited Service Partner program (VASP) identifies a selected list of current* Veeam ProPartners, system integrators and IT consultants who possess the technical skills to deliver value-added and reliable professional services for Veeam product portfolio implementations. Leverage on our expertise to boost your profitability with yet another route to market deploying and implementing Veeam solutions, helping your customers in their data centre transformation journey.

Cloud & Service Provider
Silver
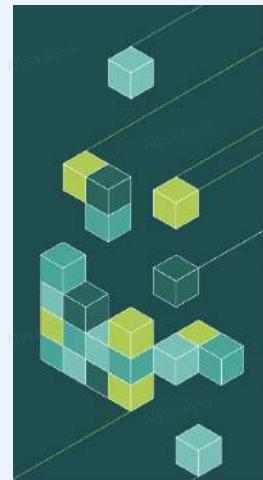
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Our Awards & Achievements

AWS Malaysia Pioneers Cup (Bronze Award)

Certificate of Appreciation: AWS Focus APEX Partner

Putra Aria Brand Awards 2024 - Cameras, IT and Office & Business Equipment (Bronze Winner)

Internet Alliance Tech Industry Award 2024 - Cloud Solutions (Gold Winner)

PIKOM Digital Excellence Awards 2024 - High Growth Cloud Service Provider

Star Role Model 2025 PUMM Role Model Recognition 2025

AWS Advanced Tier Services Partner

AWS AGPL Prospecting League - Country Top Partner Award

Local Champion Company in 2023 - Exabytes

Top 10 Most Successful Cloud Service Providers - Exabytes Group

IET Malaysia Industry Excellence Platinum Award 2022

Top 10 Soonicorns in Malaysia 2022

ISO/IEC 27001 Certified By SIRIM QAS International

Payment Card Industry Data Security Standard (PCI DSS) Certification

Awarded Microsoft Solutions Partner for Modern Work

#CyberFit Loyalty Award

No. 1 Website Builder in Malaysia

VMware Cloud Verified

Sin Chew Business Excellence Awards 2014

CPanel Authorized Partner NOC

The Golden Bull Award 2007, 2008, 2011, 2012

Industry Excellence Awards 2011

Deloitte Technology Fast500 Asia Pacific 2009

Malaysia HR Awards 2008-09

SME Rising Stars Award 2008

The Star Business Awards (SOBA)

Top 50 Enterprise Awards Malaysia 2007

The 6th. Asia Pacific International Honesty Enterprise

Synergy Award 2007 By Action Coach

100 Most Dynamic Web Hosting Companies 2002, 2003, 2004-2005

SME Can Now Go Online Quickly and Easily!

High Rating in Top/Largest Web Hosting Directory

The Web Hosting Power House of South East Asia?

exabytes | GROW Digital

When We Say Premium Support, We Mean It!

24x7 support via Email, Live Chat, and Remote Access Help **

**Terms and Conditions Apply

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Our Partners

We are proud partners of

ESG | Doing our part for society

Promote Sustainability in the Environment

Exabytes maintains an annual tree planting exercise named "Let's Plant A Tree" where we are committed to plant 1,000 trees each year to nurture a healthy environment and a safe habitat for everyone.

Corporate Social Responsibility

At Exabytes, our passion is not only to grow businesses digitally, but we place a big part of our yearly activities giving back to the community, be it through education, sponsorships, knowledge-sharing and/or nurturing the younger generation.

Practice Governance Internally & Externally

The education and enforcement on anti-bribery and anti-corruption within the company is a subject strictly abide to and practised amongst employees. Newly joined team members will be taken through a proper brief and quiz to ensure a good level of understanding for all.

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ESG | Activities

Environment

- Let's Plant A Tree
- Paperless practise
- Prioritising digital options

Social

- Accelerate Women Entrepreneurship with Exabytes (AWEWE)
- Digitalise Penang for Youth
- #ExabytesWeCare sponsorship
- Exabytes TechCamp
- Exabytes Blood Donation Drive
- Foodbank.Digital

Governance

- Transparency of Accounts
- Anti-bribery and corruption
- Code of conduct
- Personal data protection
- Corporate control

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Products & Services for every stage

AI Hosting

Power your website with intelligence.

- **AI Website & Content Tools**
- **Local-based Hosting**
- **Secure & Reliable Infrastructure**

AI Hosting | Power your website with intelligence

cPanel Hosting

User-friendly Linux hosting powered by cPanel for easy management. Enhanced with AI tools to help you deploy, manage and optimise your website effortlessly.

WP Hosting

Optimised hosting for WordPress websites with faster performance, improved security and AI-assisted site setup, making it ideal for blogs, business sites and content-driven platforms.

Business Hosting

High-performance hosting designed for growing businesses, offering greater resources, stability and scalability to support multiple websites, higher traffic and mission-critical operations.

AI Website & Content Tools

Launch faster with AI Website Builder, AI Writing Assistant and AI SEO tools that simplify content creation, site design and search optimisation—no technical expertise required.

Secure & Reliable Infrastructure

Enterprise-grade security, regular backups and high uptime assurance keep your website protected while ensuring smooth performance as your business grows.

Local-based Hosting

Deploy your website on strategically located servers in Malaysia, Singapore and Indonesia, ensuring faster performance, regulatory alignment and dependable local technical support.

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Products & Services for every stage

Business App

Work Smarter, Collaborate Better.

- **Productivity Suite**
- **Customer Engagement Tools**
- **Workflow & Collaboration App**

Business App | Work Smarter, Collaborate Better

Productivity Suite

Empower your teams with trusted productivity tools, enabling seamless collaboration through professional email, cloud storage, document sharing and real-time communication.

Business Email Solutions

Professional, secure and reliable business email hosting that builds credibility, protects communications and keeps your teams connected anytime, anywhere.

Customer Engagement Tools

Streamline customer interactions using CRM, helpdesk and ticketing systems that help manage enquiries, improve response times and deliver better customer experiences.

Workflow & Collaboration App

Simplify daily operations with business applications designed to automate workflows, enhance collaboration and improve internal efficiency across departments.

Scalable for Growing Businesses

Flexible business apps that scale with your organisation—supporting startups, SMEs and growing enterprises as needs evolve.

Secure & Supported

Enterprise-grade security, data protection and reliable local support ensure your business applications remain safe, compliant and always accessible.

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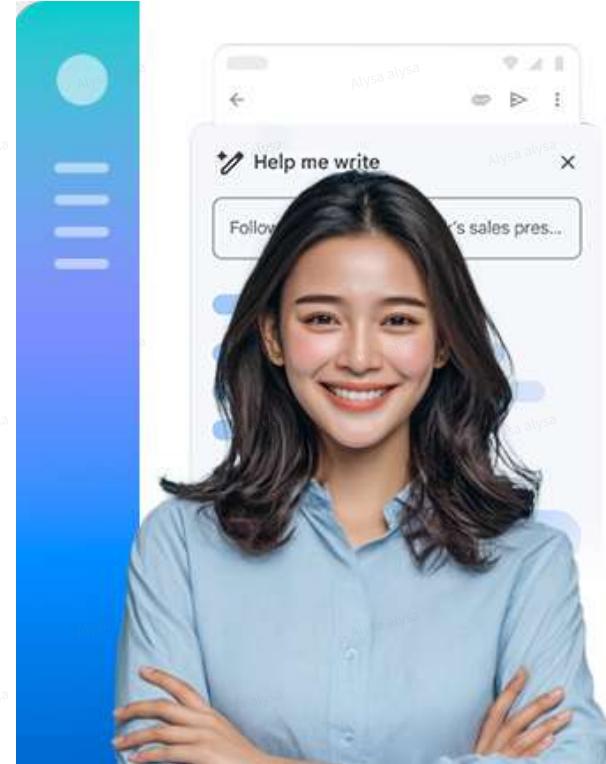
Products & Services for every stage

Commerce

Build, sell and GROW Digital.

- **Ecommerce Platforms**
- **Website & Online Store Setup**
- **Omnichannel Selling**
- **Scalable & Secure Commerce**

Commerce | Build, Sell & GROW Digital

E-commerce Platforms

Launch and manage your online store with easy-to-use e-commerce solutions that support product listings, order management and seamless customer experiences across devices.

Website & Online Store Setup

Create professional websites quickly with ready-to-use templates, secure hosting and integrated tools, allowing businesses to go online with minimal technical effort.

Payment & Checkout Enablement

Enable smooth transactions with secure payment gateways and checkout solutions designed to improve conversion rates and customer trust.

Omnichannel Selling

Connect online and offline touchpoints to deliver consistent shopping experiences, centralise data and manage sales channels more effectively.

Marketing & Sales Enablement

Drive traffic and sales with integrated tools for promotions, SEO, digital campaigns and customer engagement, supporting sustainable revenue growth.

Scalable & Secure Commerce

Commerce solutions built to scale with your business, backed by reliable infrastructure, security features and local support for long-term growth.

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Digital | Amplify Your Online Presence

Search Engine Optimisation (SEO)

Improve visibility and rankings with SEO and AI SEO solutions designed to drive organic traffic, enhance search performance and increase long-term online discoverability.

Digital Advertising

Reach the right audience with data-driven digital advertising across search engines, social media and display networks to maximise reach, engagement and conversions.

Content & Performance Marketing

Engage audiences with strategic content and performance-led campaigns that attract, convert and retain customers throughout the digital journey.

Analytics & Optimisation

Track, measure and optimise campaigns using advanced analytics and reporting, enabling smarter decisions and continuous performance improvement.

Integrated Digital Strategy

Holistic digital solutions that align branding, marketing and technology, ensuring consistent messaging and stronger digital impact.

Results-driven Growth

Digital strategies focused on measurable outcomes, helping businesses strengthen their online presence and achieve sustainable growth.
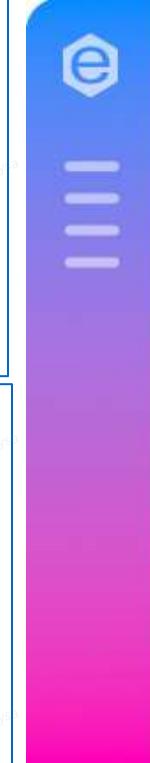
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Cloud for Enterprise Business
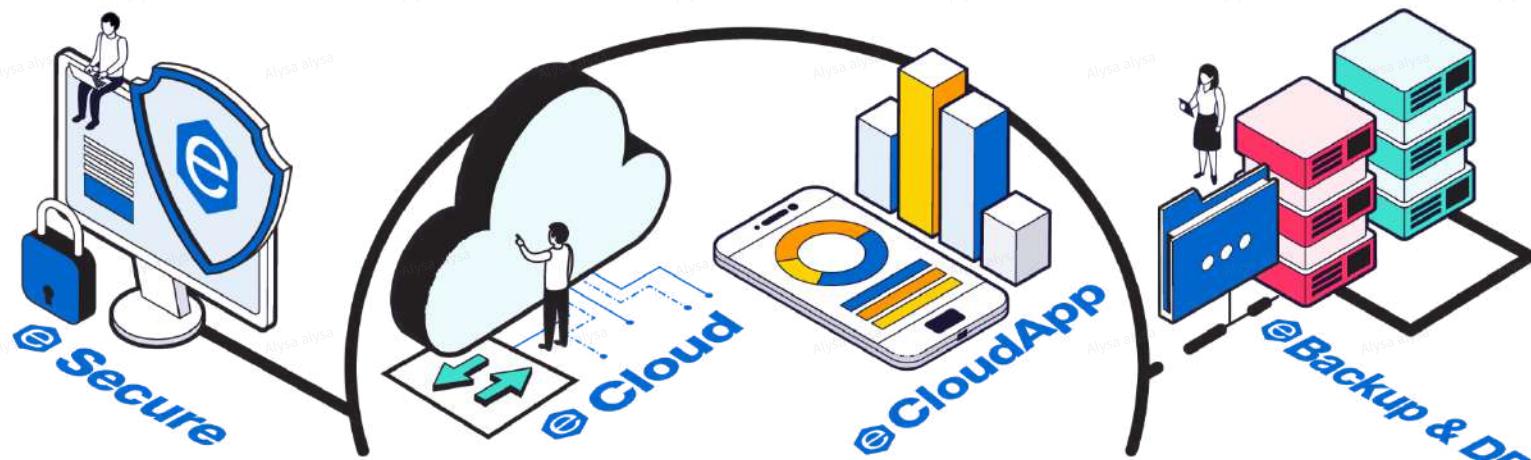
Multi-Cloud Managed Services to achieve the Lowest TCO

Managed Public Cloud

Scalable virtual machines with comprehensive managed services and virtual data centres that are ready to provide compute, storage and network resources to run your workloads within minutes.

Managed Private Cloud

Cloud computing where IT services are provided over the dedicated use of compute, storage, security and network resources for a single organisation as a single exclusive tenant.

Managed Hybrid Cloud

A combination of public and private clouds providing the most flexible and cost effective cloud computing solutions and services.

Converged Billing to save costs and avoid WHT.

Cloud Migration

Defining, planning and migrating workloads from on premise infrastructure to cloud platforms in order to achieve agility and scalability based on pay as you grow business model.

Cloud Managed Services

24x7 cloud operations and support services including service desk ticketing systems and escalation process management based on predefined severity levels.

Cloud Platform Costs Optimisation

Professional services to analyse your cloud platform architecture, usage pattern and suggest cost reduction approach without impacting your business operations.

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Contact Us

Exabytes Malaysia (HQ)
Exabytes Network Sdn Bhd
1-18-8 Suntech @ Penang Cybercity
Lintang Mayang Pasir 3, 11950
Bayan Baru, Penang, Malaysia

Exabytes Malaysia (Branch)
H1-6 (Block H1, Level 6) SetiaWalk,
Persiaran Wawasan,
Pusat Bandar Puchong,
47100 Selangor Malaysia.

Exabytes Singapore (Branch)
Exabytes Network (Singapore) Pte Ltd
140 Paya Lebar Road,
#08-02 AZ @ Paya Lebar,
Singapore 409015

Exabytes Indonesia (Branch)
PT Exabytes Network Indonesia
Cyber 2 Tower,
Lantai 29, JL. HR Rasuna
Said X5 No. 13,
Jakarta Selatan, 12950