



Exabytes Group

# Company Profile





# About Exabytes

## Company Vision

One million businesses AI powered. By 2030.  
Built on trusted expertise and world-class solutions.

Founded in 2001, Exabytes empowers businesses to thrive, build, and grow in the digital economy. Today, more than 160,000 businesses trust Exabytes for the technology, expertise, and support needed to launch websites, run applications, protect critical data, sell online, and embrace AI with confidence. Across cloud, commerce, cybersecurity, and AI, our focus remains the same: helping businesses achieve measurable outcomes –not simply adopt more technology.

Our mission is to empower one million businesses to GROW AI by 2030.

成立于2001年，Exabytes致力于帮助企业在数字经济中蓬勃发展、构建壮大。如今，逾16万家企业信赖Exabytes，借助我们的技术实力、专业经验与全方位支持，自信地完成网站搭建、应用运营、关键数据保护、在线销售及AI应用落地。无论是云计算、电子商务、网络安全还是人工智能，我们的核心始终如一：助力企业实现可衡量的业务成果，而非单纯追求技术的堆砌。

我们的使命是：到2030年，赋能一百万家企业拥抱AI，实现增长。





## Company Mission

# GROW AI

## 数智增长

## Mission Statement

Exabytes is Southeast Asia's leading AI-driven digital solutions partner.

**Reliable, Accessible, Scalable, and AI-driven (RASA)** — our solutions help businesses move beyond potential into measurable performance.

We don't just deploy technology; we deliver outcomes. This is how we

**GROW AI** — Technology is only valuable when it creates measurable business outcomes.

Exabytes 是东南亚领先的 AI 驱动数字解决方案合作伙伴。我们的解决方案具备可靠性、易用性、可扩展性与 AI 驱动力（RASA），助力企业突破潜力边界，实现可量化的业绩增长。我们不只是部署技术，更致力于交付成果。这正是我们推进智能驱动增长 (GROW AI) 的核心理念——技术的价值，在于能够创造可衡量的商业成果。

# Powering Digital Growth Across The Globe

A regional digital powerhouse company built to last 108 years

160,000+

Businesses Worldwide

## #1 Market Share\*\*

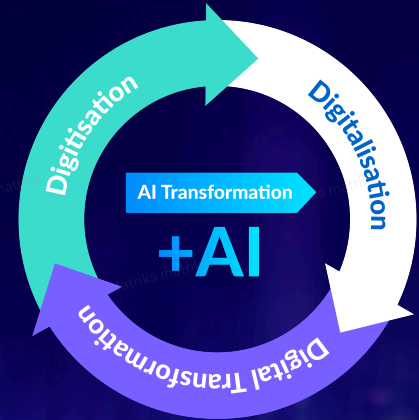


Malaysia • Singapore • Indonesia

Source: Local Registry Data 2025

26+

years of profitable operations



## Tier 3

Multiple Data Centres



# AI-Driven Solutions to Run Smarter, Operate Faster & Grow Further

3D+AI

Solutions

## Digitisation

### D1

Transfer from analog to digital

- AI Domain Name
- Premium Domains
- AI Web Hosting
- Business Email
- VPS, Server, Colo
- Ecommerce
- Website Design
- Reseller & Affiliate Programmes

## Digitalisation

### D2

To improve business process or operations via digital

- Lark
- Microsoft 365
- Google Workspace
- 360° Digital Marketing
- FreshDesk - Helpdesk
- FreshChat - Chatbot
- FreshSales - CRM
- FreshService
- AI SEO Tool
- SMS Marketing
- Email Marketing
- HeyLink
- Website Design & Care

## Digital Transformation

### D3

New business model, business system based on digital

- EVC (Exabytes Vision Cloud)
- eCloud - AWS
- eSecure
- eBackup & DRaaS
- eCloudApp
- Exabytes Commerce
- Managed Ecommerce
- Buy Direct

## AI Transformation

### +AI

Autonomous, intelligent business powered by AI

#### AI Cloud

- AI Mac Mini
- AI Sovereign Cloud (EVC)
- AI Dedicated Server
- AI Dedicated GPU
- AI HPC Colo
- AI VPS

#### AWS AI Cloud

- Amazon Bedrock
- Amazon Quick Suite

#### AI Agents

- AI Digital Marketing Agent
- AI Sales Agent
- AI Customer Support Agent

#### AI Productivity

- AI as a Service: Lark AnyGen
- AI as a Service: Lark Suite
- AI as a Service: Moka HR
- AI as a Service: OpenClaw

- AI as a Service: Hermes
- AI as a Service: n8n
- AI as a Service: GPTBots

## Managed Services

End-to-end Managed IT, Infrastructure, Cloud and Support Services Across All Stages

## CyberSecurity

Acronis CyberProtect | SSL Certificate | Email Spam Filtering | Sucuri Website Security | Cloudflare

# A Trusted Brand for Every Business

Your Success is Our Benchmark



**26+ Years of Expertise. One mission: Your Growth.**

From your first website to enterprise AI. Exabytes delivers the full stack, backed by 26 +years of expertise and 160,000+ businesses worldwide.



**SEA's Leading AI-Powered Digital Solutions Company**

Powering 160,000+ businesses. Southeast Asia's most-recognised name in digital infrastructure and AI solutions.



**Not Just Hosting. Your Growth Partner.**

We deliver the full stack – infrastructure, apps, commerce, security, and AI – under one roof, with one support team.



**Always Ahead**

We bring the latest in AI, cloud, and digital tools to you – so your business can Run Smarter, Operate Faster & Grow Further



# Exabytes is dedicated to empowering 1,000,000 businesses to GROW **AI** by 2030

## **A**I Hosting

Build smarter with AI.

AI-powered hosting, websites and content creation that help you launch faster, perform better and scale with confidence.



exabytes

## **B**usiness App

Work smarter with AI.

Automate everyday tasks, improve collaboration and boost productivity with AI-powered business applications.



exabytes

## **C**ommerce

Sell more with AI.

Create personalised shopping experiences, automate operations and grow online sales with intelligent commerce.



exabytes  
Commerce

## **D**igital

Market smarter with AI.

Use AI to create content, optimise campaigns, improve SEO and convert more customers across every channel.



exabytes  
Digital

## **E**nterprise

Transform with AI.

Deploy secure AI, cloud and cybersecurity solutions that automate operations and accelerate enterprise growth.



exabytes  
Enterprise



# Host Your Server in Our Advanced Data Centres

24/7/365 Expert Support with  
Enterprise-Grade Tier III Infrastructure



# Malaysia & USA | Data Centres Zone



## Central A

Menara AIMS  
AIMS, Changkat Raja  
Chulan, 50200 KL



## Central B

CJ1 Data Centre  
Jalan Cyber Point 4,  
Cyber 8, 63000 Cyberjaya



## Northern Zone

PGIX Suntech Tower  
11950 Bayan Baru,  
Penang



## Denver, USA

Denver Tech Centre  
Greenwood Village,  
CO, USA

# Singapore & Indonesia | Data Centres Zone



## Singapore

**Racks Central 1**  
23 Tai Seng Dr,  
Singapore 535224



## Indonesia 1

**Biznet Technovillage**  
Jl. Riverside Golf Club No. 1,  
Bojong Nangka, Bogor, Jawa  
Barat 16965, Indonesia



## Indonesia 2

**NEX@Cyber2**  
Cyber 2 Tower 2nd Floor,  
Jl. HR Rasuna Said X5 No. 13,  
Jak Sel, 12950, Indonesia





# Awards, Achievements & Certifications

# Our Awards & Achievements



Internet Alliance Tech Industry Awards 2026  
Digital Intelligence - Cybersecurity (Gold),  
Cloud Solution (Gold) & Artificial  
Intelligence (Silver)



LARK 2026 Outstanding  
Revenue Performance Award



Putra Aria Brand Awards 2025 / 2024 -  
Cameras, IT and Office & Business  
Equipment (Bronze Winner)



Star Role Model 2025  
PUMM Role Model  
Recognition 2025



AWS Malaysia  
Pioneers Cup  
(Bronze Award)



Certificate of Appreciation:  
AWS Focus APEX Partner



Internet Alliance Tech Industry  
Award 2024 - Cloud Solutions  
(Gold Winner)



PIKOM Digital Excellence Awards  
2024 - High Growth Cloud  
Service Provider



AWS Advanced Tier  
Services Partner



AWS AGPL Prospecting  
League - Country Top  
Partner Award



Local Champion  
Company in 2023 -  
Exabytes



Top 10 Most Successful  
Cloud Service Providers  
- Exabytes Group



IET Malaysia  
Industry Excellence  
Platinum Award  
2022



Top 10 Soonicorns in  
Malaysia 2022



ISO/IEC 27001  
Certified By SIRIM QAS  
International



Payment Card Industry  
Data Security Standard  
(PCI DSS) Certification



Microsoft Solutions  
Partner for Modern Work



#CyberFit Loyalty  
Award



No. 1 Website Builder in  
Malaysia



Sin Chew Business  
Excellence Awards  
2014



cPanel Authorized  
Partner NOC



The Golden Bull Award  
2007, 2008, 2011,  
2012



Industry Excellence  
Awards 2011



Deloitte Technology  
Fast500 Asia Pacific  
2009



Malaysia HR Awards  
2008-09



SME Rising Stars Award  
2008



The Star Business  
Awards (SOBA)



Top 50 Enterprise  
Awards Malaysia  
2007



The 6th. Asia Pacific  
International Honesty  
Enterprise



Synergy Award 2007  
By Action Coach



100 Most Dynamic  
Web Hosting  
Companies 2002,  
2003, 2004-2005



SME Can Now Go  
Online Quickly and  
Easily!



High Rating in  
Top/Largest Web  
Hosting Directory



The Web Hosting  
Power House of South  
East Asia?

# When We Say Premium Support, We Mean it!

24x7 support via Email, Live Chat, and Remote Access Help \*\*



\*\*T&C Apply



# ISO/IEC 27001:2022

## Certificate no. : ISMS 00359

### Scope:

Service operations of Data Centre Managed Services and Cloud Services

INFORMATION SECURITY MANAGEMENT SYSTEM FOR THE SERVICE  
OPERATIONS OF DATA CENTRE MANAGED SERVICES AND CLOUD  
SERVICES.

### Applicable for:

EXABYTES NETWORK SDN. BHD.  
DATA CENTER  
LEVEL 7, MENARA AIMS  
CHANGKAT RAJA CHULAN  
50200 WILAYAH PERSEKUTUAN KUALA LUMPUR  
MALAYSIA

EXABYTES NETWORK SDN. BHD.  
DATA CENTER  
LEVEL 3, CJ1 DATA CENTRE  
JALAN CYBER POINT 4, CYBER 8  
63000 CYBERJAYA  
SELANGOR DARUL EHSAN  
MALAYSIA

EXABYTES NETWORK SDN. BHD.  
AIMS CYBERJAYA, JALAN TEKNOKRAT ½  
CYBER 3, 63000 CYBERJAYA  
SELANGOR DARUL EHSAN  
MALAYSIA



CERTIFIED TO ISO/IEC 27001:2022  
Certificate no. : ISMS 00359



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Certificate no. : ISMS 00359



CERTIFIED TO ISO/IEC 27001:2022  
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# ISO/IEC 27001:2022

## Certificate no. : ISMS 00359

### Scope:

Information Security Management System (ISMS)

Certified by SIRIM QAS International (Accredited by Standards Malaysia)

THE CLOUD SERVICES CONFORMANCE TO CODE OF PRACTICE FOR  
INFORMATION SECURITY CONTROLS BASED ON ISO/IEC 27017:2015.

### Applicable for:

EXABYTES NETWORK SDN. BHD.  
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Certificate no. : ISMS 00359



CERTIFIED TO ISO/IEC 27001:2022  
Certificate no. : ISMS 00359

# ISO/IEC 27001:2022

Certificate no. : ISMS 00457

## Scope:

Information Security Management System (ISMS) by SIRIM QAS International (Accredited by Standards Malaysia)

INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS) FOR PROVISIONING, MANAGING AND MAINTENANCE OF SECURITY OPERATION CENTRE (SOC)



CERTIFIED TO ISO/IEC 27001:2022  
Certificate no. : ISMS 00457



CERTIFIED TO ISO/IEC 27001:2022  
Certificate no. : ISMS 00457



CERTIFIED TO ISO/IEC 27001:2022  
Certificate no. : ISMS 00457



# SOC 2 Type 2

## Exabytes Network Sdn Bhd

### Cloud Infrastructure System

Exabytes Network Sdn Bhd maintains a SOC 2 Type 2 compliant status, supported by an annual independent attestation report covering the Security, Availability, and Confidentiality Trust Services Criteria.



# Payment Card Industry Data Security Standard (PCI DSS)

Exabytes Group has announced that it has successfully achieved PCI DSS (Payment Card Industry Data Security Standard) Compliance.

Exabytes Data Centers that are compliant to these 2 compliance:

EXABYTES NETWORK SDN. BHD.  
DATA CENTER  
LEVEL 7, MENARA AIMS  
CHANGKAT RAJA CHULAN  
50200 WILAYAH PERSEKUTUAN KUALA LUMPUR  
MALAYSIA

EXABYTES NETWORK SDN. BHD.  
DATA CENTER  
LEVEL 3, CJ1 DATA CENTRE  
JALAN CYBER POINT 4, CYBER 8  
63000 CYBERJAYA  
SELANGOR DARUL EHSAN  
MALAYSIA

EXABYTES NETWORK SDN. BHD.  
AIMS CYBERJAYA, JALAN TEKNOKRAT ½  
CYBER 3, 63000 CYBERJAYA  
SELANGOR DARUL EHSAN  
MALAYSIA



# We are AWS Certified

## SysOps Administrator Solutions Architect



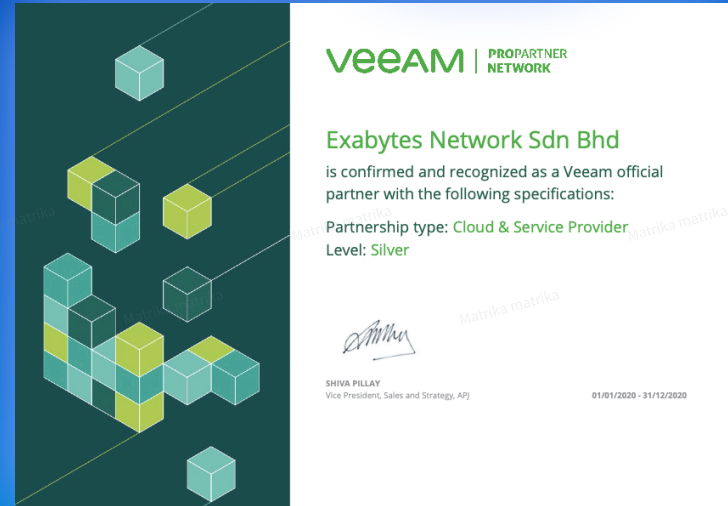
AWS Certified SysOps Administrator Associate have demonstrated the ability to migrate on-premises workloads to AWS and monitor, scale, and secure systems on the AWS platform. By engaging an AWS certified provider, be reassured that you'll be guided through on implementing best practices for cloud operations.

And, AWS Certified Solutions Architect Associate have demonstrated the ability to build secure and robust solutions using architectural design principles based on customer requirements. AWS Certified Solutions Architect Associate can strategically design well-architected distributed systems that are scalable, resilient, efficient, and fault-tolerant.



# We are Veeam Cloud & Service Provider

Veeam's Accredited Service Partner program (VASP) identifies a selected list of current\* Veeam ProPartners, system integrators and IT consultants who possess the technical skills to deliver valueadded and reliable professional services for Veeam product portfolio implementations. Leverage on our expertise to boost your profitability with yet another route to market deploying and implementing Veeam solutions, helping your customers in their data centre transformation journey.



# Our Valuable Partners



 **exabytes** | GROW AI

GLOBAL TECHNOLOGY LEADERS



REGIONAL INFRASTRUCTURE & TECHNOLOGY PARTNERS



FINANCIAL, GOVERNMENT & COMMUNITY ECOSYSTEM



**STRONGER TOGETHER**  
A trusted ecosystem delivering world-class solutions



**LOCAL EXPERTISE**  
Deep understanding of Southeast Asia's markets and business needs



**SECURE & RELIABLE**  
Enterprise-grade security, compliance and resilience



**GROWTH ENABLED**  
Empowering businesses to innovate, scale and lead





# Our ESG Initiatives

# ESG | Doing Our Part for Society



## Promote Sustainability in the Environment

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We are committed to a greener future through our annual "Let's Plant A Tree" initiative, planting 1,000 trees every year to support a healthier environment.



## Corporate Social Responsibility

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We give back through education, sponsorships, community outreach, and knowledge sharing, empowering the next generation while supporting meaningful causes.



## Practice Governance Internally & Externally

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We uphold strong corporate governance through anti-bribery training, ethical practices, and compliance programmes, ensuring integrity across the organisation.

# ESG | Activities



## Environment

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- Let's Plant A Tree
- Paperless practise
- Prioritising digital options



## Social

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- Accelerate Women Entrepreneurship with Exabytes (AWEWE)
- Digitalise Penang for Youth
- #ExabytesWeCare sponsorship
- Exabytes TechCamp
- Exabytes Blood Donation Drive
- Foodbank.Digital



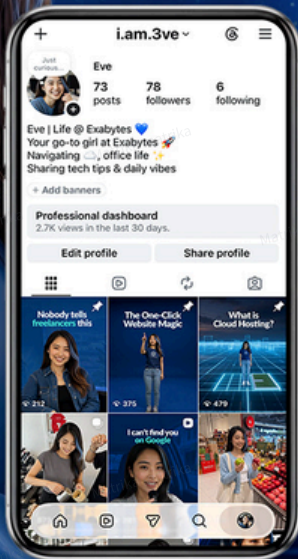
## Governance

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- Transparency of Accounts
- Anti-bribery and corruption
- Code of conduct
- Personal data protection
- Corporate control

Learn more at [www.exabytes.my/about/esg](http://www.exabytes.my/about/esg)





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*Hello World, I'm Eve.*

*Built for the Exabytes world—  
your very first AI avatar.  
Obsessed with tech.*

*I test. I build. I share—  
and keep you in the loop.*

*All about helping you GROW AI.*

*Follow me—let's GROW AI together.*

 **@i.am.3ve**

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# Contact Us

## **Exabytes Malaysia (HQ)**

Exabytes Network Sdn Bhd  
1-18-8 Suntech @ Penang Cybercity  
Lintang Mayang Pasir 3, 11950  
Bayan Baru, Penang, Malaysia

## **Exabytes Malaysia (Branch)**

H1-6 (Block H1, Level 6) SetiaWalk,  
Persiaran Wawasan,  
Pusat Bandar Puchong,  
47100 Selangor Malaysia.

## **Exabytes Singapore (Branch)**

Exabytes Network (Singapore) Pte Ltd  
140 Paya Lebar Road,  
#08-02 AZ @ Paya Lebar,  
Singapore 409015

## **Exabytes Indonesia (Branch)**

PT Exabytes Network Indonesia  
Cyber 2 Tower,  
Lantai 29, JL. HR Rasuna  
Said X5 No. 13,  
Jakarta Selatan, 12950