



PAYHALAL PAYMENT GATEWAY APPLICATION FORM

No : \_\_\_\_\_

NOTE: Please fill up this service application form IN FULL! Incomplete application will not be processed.

<b>A. TYPE OF APPLICATION</b>				
Type of Application	<input type="checkbox"/> New Merchant	<input type="checkbox"/> Existing Merchant (Update)		
<b>B. GENERAL INFORMATION</b>				
Payment Option	<input type="checkbox"/> Online Banking (FPX)	<input type="checkbox"/> Credit Card (Visa/Master)	<input type="checkbox"/> E-Wallet	
Current MDR Rate (If Applicable)	<input type="checkbox"/> 3% - 2.7%	<input type="checkbox"/> 2.6% - 2.3%	<input type="checkbox"/> 2.2% - 1.9% <input type="checkbox"/> 1.8% and below	
Monthly Sales Volume	<input type="checkbox"/> RM0 - RM10K	<input type="checkbox"/> RM10,000.01 - RM50K	<input type="checkbox"/> RM50,000.01 - RM 480K <input type="checkbox"/> RM480,000.01 and Above	
Merchant Type (Package Plan)	<input type="checkbox"/> Tier 1	<input type="checkbox"/> Tier 2	<input type="checkbox"/> Tier 3 <input type="checkbox"/> Tier 4	
A/C Manager (Sales Person)	Reseller			
<b>C. COMPANY PROFILE</b>				
Company Name				
Company Registration No.				
Company Address				
City	Postal Code			
State	Country			
<b>D. CONTACT PERSON</b>				
<b>Contact Person 1 (Business Development / Marketing)</b>		<b>Contact Person 2 (Operation)</b>		
Name		Name		
Designation		Designation		
Email Address		Email Add.		
Contact Number		Contact No.		
<b>E. DETAILS ON E-COMMERCE BUSINESS</b>				
URL / Website Address				
Target Market (By Country)				
Products Sold / Service Offered				
Merchant Category (Please select one only)	<input type="checkbox"/> Electrical / Electronic / Home Appliance <input type="checkbox"/> Pets & Animals <input type="checkbox"/> Advertising Services <input type="checkbox"/> Entertainment / Hobbies / Sports <input type="checkbox"/> Photography <input type="checkbox"/> Antiques / Arts / Crafts <input type="checkbox"/> Event / Conference / Training / Seminar <input type="checkbox"/> Printing Services <input type="checkbox"/> Apparel & Fashion	<input type="checkbox"/> Stationary / Office Equipment <input type="checkbox"/> Babies & Kids <input type="checkbox"/> Games & Toys <input type="checkbox"/> Subscription / Membership <input type="checkbox"/> Bags & Shoes <input type="checkbox"/> Gifts & Flowers <input type="checkbox"/> Supplement / Healthcare / Medical Equipment <input type="checkbox"/> Books & Publishing <input type="checkbox"/> Government Services	<input type="checkbox"/> Construction / Interior Design / Decorative <input type="checkbox"/> Insurance Services <input type="checkbox"/> Transportation <input type="checkbox"/> Cosmetic / Beauty / Fitness <input type="checkbox"/> Jewelry / Ladies Accessories / Timepiece <input type="checkbox"/> Travel <input type="checkbox"/> Donation / Non Profit Organization <input type="checkbox"/> Market Place <input type="checkbox"/> Virtual / Instant Services (VOIP, SMS, Prepaid, Online Games)	<input type="checkbox"/> Food & Beverage <input type="checkbox"/> Professional / Consultancy Services <input type="checkbox"/> Automotive & Accessories <input type="checkbox"/> Telecommunication / IT Gadget <input type="checkbox"/> Computer Software / Web Hosting <input type="checkbox"/> Group Buying / E-Voucher <input type="checkbox"/> Educational Services / College <input type="checkbox"/> Online Mail <input type="checkbox"/> Others: _____
Current Yearly Sales or Forecast	Product/Service Price Range			
Do you offer Sales Receipt / Invoice?				
Do you obtain proof of delivery?	Do you have refund policy?			
How do you know about PayHalal?	<input type="checkbox"/> Search Engine <input type="checkbox"/> Print Advertisement <input type="checkbox"/> PayHalal Existing Merchant	<input type="checkbox"/> Online Advertisement <input type="checkbox"/> Seminar / Exhibition <input type="checkbox"/> Referral from Friends	<input type="checkbox"/> Newspaper/Magazine <input type="checkbox"/> Social Media <input type="checkbox"/> Blog Post	<input type="checkbox"/> Webinar <input type="checkbox"/> Television <input type="checkbox"/> Others: _____
<b>F. DETAILS ON COMPANY BANK ACCOUNT</b>				
Bank Name	Account No.			
Account Holder Name				
Bank Branch				
Swift Code (if any)				
Contact Person (Finance Dept.)				
Contact No.	Email Add.			
PayHalal Settlement Notification being sent to				
<b>G. DETAILS ON TECHNICAL</b>				
Contact Person (Technical Dept.)				
Email Address	Contact No.			
Company Name (If Outsource)				
Shopping Cart System used (if any)				
<b>H. DETAILS ON CUSTOMER SERVICE &amp; EMAIL NOTIFICATION</b>				
Customer Service / Support	Email Notification for Successful Transaction to be sent to			
Email Add.				
Contact No.				
Fax No.				

**I. ACKNOWLEDGEMENT**

1. I / We confirm that the information given herein by me is true and correct. I understand & must provide written notice to Souqa Fintech Sdn Bhd (PayHalal) on any change of information as bound by this application. I / We further agree that PayHalal reserves its rights not to accept this change without providing any reason and may lead to termination of the Merchant Agreements.

2. I / We understand that PayHalal may decline this application without giving any reason whatsoever.

3. I / We have read, understand & be bound to all clauses stated in the Merchant Agreement and acknowledge that these clauses may be modified by PayHalal from time to time. I shall always keep myself updated on any modified clauses by visiting PayHalal website.

4. I / We agree to accept the Fee, Rate & Service Charge that have been offered by PayHalal as per contract attached and PayHalal reserves its rights to change the said Fee, Rate & Service Charge by giving one 30 days written notice.

5. I / We agree to responsible fully for any disputed amount received.

6. I / We confirm & agree not to make any change and/or new add in of Product(s) sold / Services(s) offered online on my / our website and/or URL/Domain that is different from this application. In the event of change and/or new add in of Product(s) Sold / Services (s) Offered online and/or URL/Domain, I / We must give thirty (30) days prior written notice to PayHalal and understand this request shall be deemed as a new application. PayHalal shall at its sole discretion to reject or accept this new application by revising the Fees, Rates, Service Charges, Terms and Conditions offered herein.

7. I / We acknowledge and covenant that I / We shall not deal directly with the Bank and/or Card Brand Associations.

8. I / We represent that:

- I / We have complied in all materials respect with the Personal Data Protection Act ("PDPA 2010");
- I / We have not received any notice (including, without limitation, any enforcement notice, de-registration notice or transfer prohibition notice), letter, complaint or allegation from the Personal Data Protection Commissioner of Malaysia, alleging any breach or non-compliance by it of the PDPA 2010 or prohibiting the transfer of data to a place outside Malaysia;
- I / We have not received any claim for compensation from any person in respect of its business under PDPA 2010 and industry standards in respect of inaccuracy, loss, unauthorized destruction or unauthorized disclosure of data in the past three (3) years and there is no outstanding order against me/us in respect of the rectification of erasure of data; and
- No warrant has been issued, authorizing the Personal Data Protection Commissioner of Malaysia (or any of its officers, employees or agents) to enter any of the possession of me/us for the purpose of, inter alia, searching them or seizing any documents or other material found there

9. I / We agrees that Souqa Fintech Sdn Bhd and its related companies may forward now and at any future time the data of the Sponsored Merchant's business entity, authorized signatories, directors, partners, owners and key personnel of the company/business to credit bureaus that may include (but not limited to) Central Credit Reference Information System (CCRIS), Credit Tip Off Service (CTOS), RAM Credit Information (RAMCI) and Credit Bureau Malaysia (CBM) for credit checks and credit listing that may include trade reference listing for purposes such as opening of account; credit evaluation; credit/account review; credit/account monitoring; debt recovery purposes; legal actions feed; scoring solutions; legal documentation and/or action consented to a contract of facility granted. Souqa Fintech Sdn Bhd and its related companies may also disclose any information including the conduct of the business account including its authorized signatories, directors, partners, owners and key personnel of the company/business to credit bureaus at any time.

10. I / We agree to accept all Terms and Conditions that accompany the usage of PayHalal Service(s). These Terms and Conditions are subjected to be revised by PayHalal and I will be notified in a manner as PayHalal deems appropriate.

Authorised Signature		Official Company Stamp	
Name			
Designation			
Date			

**Souqa Fintech Sdn Bhd**  
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**Official Acquiring Partner**

Souqa Fintech Sdn Bhd (1226482-A)